

Health Information Team

The Health Information Team (HIT) is part of Queensland Aboriginal and Islander Health Council (QAIHC)'s Policy Division. The team was established in September 2007 to support Aboriginal and Torres Strait Islander Community Controlled Health Services throughout Queensland in the use and uptake of health information systems, as well as to improve reporting for health performance.

HIT can provide QAIHC Members with a range of support to promote continuous quality improvement and the use of data within their service. This support includes:

Training

- Annual Data Systems and Reporting Workshops: Clinical Audit Tool (CAT4), Topbar and Electronic Medical Records
- In-clinic training upon request
- Training and information webinars
- Help desk support via email and telephone calls in business hours
- Customised training as requested (costs may be incurred).

Reporting

- Power BI Dashboards — MBS Billing and community snapshots
- 6-monthly QAIHC Clinical Indicator Report
- Monthly Activity Reports
- Ad hoc customised data reports and requests

Data Governance

QAIHC has a responsibility to its Members to implement procedures that address all aspects of data protection and good practice in the management of health and health-related information about Aboriginal and Torres Strait Islander people in Queensland. We have Data Services Deeds and Data Governance Protocols to support this process and have developed Data Privacy Posters for Members to include in clinic consult rooms and waiting rooms for the purpose of informing community around data, privacy, confidentiality, and informed consent.

Supporting the Workforce

- Improving the quality and value of clinical information and information systems
- Building capacity within the sector for ongoing analysis
- Monitoring and reporting of health data
- Providing data to inform planning, policy, and advocacy
- Contributing to an evidence base that can strengthen the sector
- Bi-monthly Q-DATA Network meetings



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